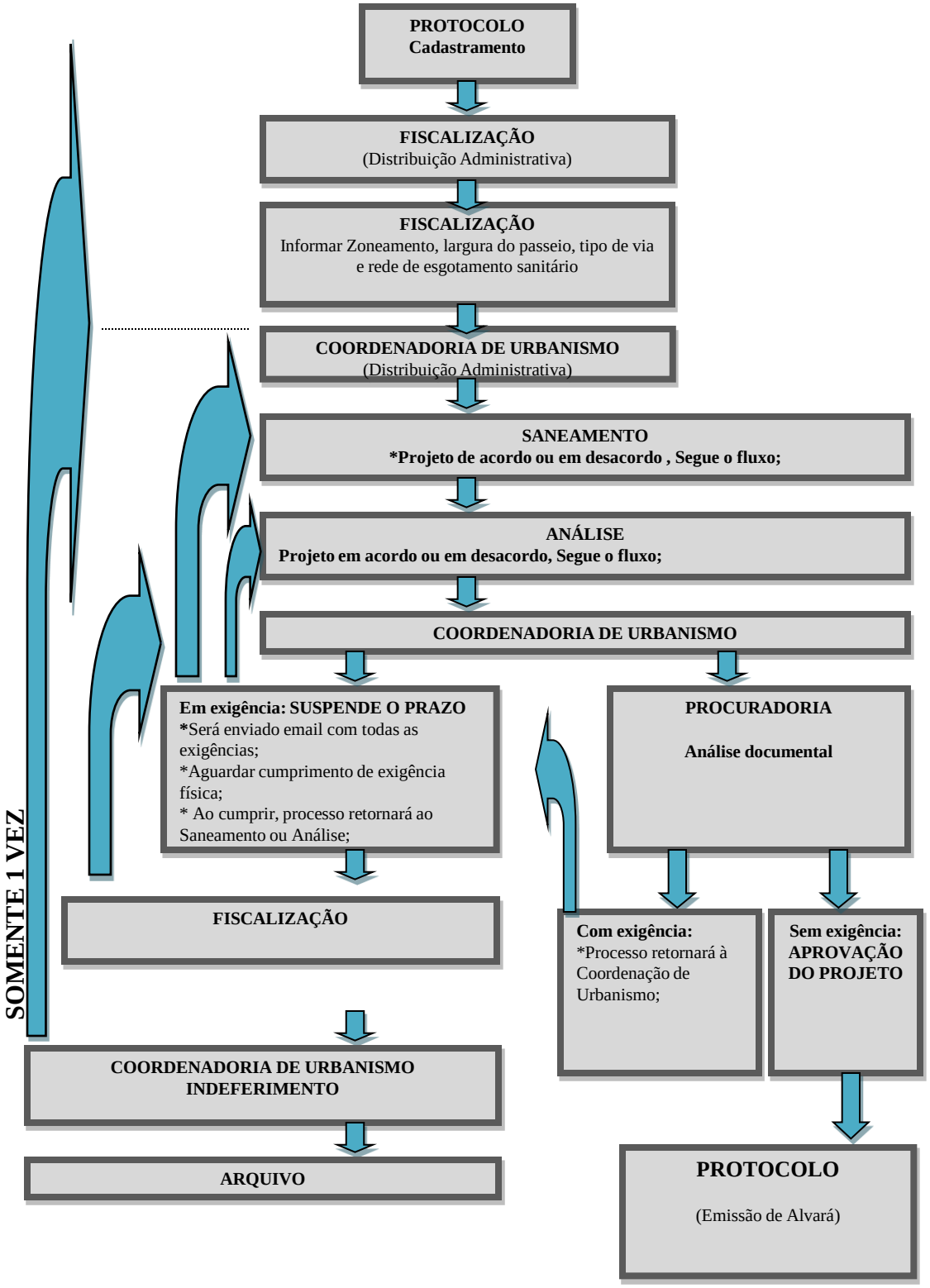ANEXO V
Fluxograma de Processo